



# Crown Limousine LLC

**Please read/sign and return this form with your deposit as soon as possible to guarantee your reservation.**

## RESERVATION DEPOSITS AND PAYMENTS

A \$100 non-refundable deposit is required to guarantee your reservation. A larger deposit may be required. Deposits are credited towards the balance due. Reservations are not guaranteed until the deposit is received. Deposits by credit card are recommended to immediately guarantee your reservation. Bookings that do not have a credit card on file may be required to pay an additional \$50 REFUNDABLE damage deposit, which will be refunded within 3 business days. If the deposit is not received within 7 days from the date the reservation is made, the reservation may be cancelled unless additional arrangements have been made. Cash and Checks only.

## CANCELLATIONS

In case of cancellation, the deposit will be forfeited.

WEDDING CANCELLATIONS OR CHANGES TO THE HOURS OF SERVICE WITH LESS THAN A 14-DAY NOTICE MAY BE BILLED THE TOTAL AMOUNT QUOTED FOR THE RESERVATION.

## SMOKING, VOMIT, AND EXCESSIVE CLEANING FEES

A \$100 cleaning fee is added if any glitter, rice, or confetti-type decoration is used in the company vehicles. A \$100 fee may be added if excessive cleaning is necessary beyond routine cleaning (i.e.: spilled drinks/kegs, chips, popcorn, etc.). Styrofoam coolers and popcorn are not allowed. In order to maintain top-of-the-line equipment for our future customers, a \$300 charge per cigarette is automatically assessed if anyone in the renting party should smoke or vomit in the company vehicles. **Please drink responsibly and advise your guests of these additional fees.**

## STARTING/ENDING TIME OF YOUR RESERVATION

Crown Limousine is not responsible for time delays on behalf of you or your guests. Your time begins at the time you have scheduled our arrival. Extending beyond the scheduled departure will be billed at our regular hourly rate in half-hour increments.

## RESERVATIONS 1 / 2 Hr. OUT OF THE PASO ROBLES CITY LIMITS

Reservations initiating more than 30 Minutes drive time from the Paso Robles City Limits will be billed 1 additional hour for travel time.

Example: (San Luis Obispo, Avila Beach, Morro Bay, Cambria, . . . )

## GRATUITY

Average gratuity typically ranges 15-25%, and is at the discretion of the renting party. A 10% gratuity is added to reservations 8 hours or longer.

## NSF PAYMENTS

Non-sufficient fund payments, cancelled, or returned checks, or withdrawn payments are subject to a \$25 service charge. NSF payments plus service charge must be paid in full within three days or are subject to prosecution to the fullest extent of the law.

## DAMAGES AND/OR THEFT

I agree to reimburse for any theft and/or all damages caused by any persons in the renting party whether negligent or accidental, which may be billed to my credit card, or the guaranteeing credit card, upon notification of damages. I agree to pay for lost income during damage repairs. Cost for each damaged/replacement item is as follows: Interior items (glasses, stereo/ video equipment, cd's, upholstery) up to \$100. Upon request, these items may be removed from the limousine prior to your booking. I agree to pay Crown Limousine's legal fees and collection costs, if necessary. Crown Limousine is not responsible for any lost, stolen, or damaged items. Valuables may be inventoried and stored with the chauffeur.

## TERMINATION OF SERVICES

The following may be grounds to terminate our services with no refund for rental time not used, including, but not limited to: possession of weapons or illegal drugs, minor consumption of alcohol, theft or damages sustained to company property, disorderly conduct, including excessive alcohol consumption, failure to comply with company policies set forth within this service agreement. Crown Limousine reserves the right to refuse service, if necessary. The following may be reason to terminate our services with a refund limited to rental time not used, including, but not limited to: in climate weather conditions or circumstances beyond the driver's control. Please keep in mind, our success is based on your business. Crown Limousine strives to operate with exceptional equipment, and with your safety in mind. Crown Limousine will not terminate your services unless absolutely necessary. Crown Limousine also reserves the right to substitute a comparable limousine, if absolutely necessary, if the limousine reserved is out of service.

NOTE: Due to the extreme size, wheelbase, and passenger capacity of our limousines, we are required to stop at all railroad crossings. These vehicles sometimes may not be able to enter a requested destination due to congestion and/or clearance (i.e.: crowded parking lots, steep inclines, cul-de-sacs, etc.). Our drivers will do their best to get as close as possible to the desired location.

**By signing this contract, I have read and agree to all of the terms.**

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**CLIENT SIGNATURE**

**DATE**